

The high quality of Schake GmbH's products is one of the foundations of our successful business activities.

For us, quality means fulfilling our customers' requirements in the best possible way. This requires the precise coordination of delivery and scheduling commitments, compliance with these commitments, and adherence to defined quality standards.

All employees are integrated into our management system and have both the right and the responsibility to help ensure that any conditions which could jeopardize the fulfillment of product requirements and flawless quality are eliminated. Through information and training, we promote quality-conscious behavior among our employees both within and outside the company.

The continuous improvement of quality with regard to processes and products is a fundamental prerequisite for the effective reduction of our costs. A smooth organizational structure and advanced management methods provide the necessary framework. Our management philosophy, as well as the attitude of all employees toward quality, are essential prerequisites for customer satisfaction and thus for the long-term success of our company.

The basis for achieving continuous improvement in the quality of our processes and products is the best possible fulfillment of the requirements of all interested parties, including our employees, customers, suppliers, service providers, and people in our surrounding environment. In doing so, all legal and regulatory requirements are observed, particularly with regard to safety as well as the health and occupational safety of our employees.

The main objectives in the production of our products are to achieve a high level of customer satisfaction in combination with the continuous improvement of our processes and products. We achieve these objectives by incorporating the know-how and experience of all employees and by seeking direct exchange through regular continuous improvement (KVP) meetings. Through bidirectional communication across all hierarchical levels, we ensure that efficiencies are increased, errors are avoided, and innovations are promoted.

Customer satisfaction as well as quality and complaint rates are measured regularly in order to sustainably monitor progress toward these objectives.

Hagen, January 20, 2026

Management
Schake GmbH